

## Bio-Rad Laboratories

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## Important Product Quality Notice Notice of Correction

Bio-Rad Laboratories
Liquichek Urine Chemistry Control, Level 2
Catalog Numbers 398 and 395X
Lot Nos. 68512 (Level 2), 68510 (MiniPak)

This Notice is intended for the end-users of this product.

If you are not the end-user, please forward this Notice to the appropriate laboratory personnel.

**Date** May 3, 2018

To Clinical Laboratory Supervisor, Manager or Director

Product Liquichek Urine Chemistry Control

**Lot Numbers** 68512 (Level 2), 68510 (MiniPak)

Catalog Nos. 398 and 395X

**Issue**We have received multiple customer complaints indicating some analyte

values in certain vials of Liquichek Urine Chemistry Control Level 2, Lot 68512, are recovering outside the package insert ranges with high CVs. This could potentially be indicative of microbial contamination in some vials. Due to this issue we recommend that you immediately discontinue

use of Lot 68512.

The performance of Level 1, Lot 68511 is not impacted.

All currently scheduled shipments will now be for the new Lot 65820 of

Liquichek Urine Chemistry Control.

## **Actions Required**

- Discard all remaining inventory of Liquichek Urine Chemistry Control Lot 68512 that you have at your location in accordance with the requirements of your local waste management authorities.
- Please contact your local Bio-Rad Laboratories Representative to make arrangements for any credit requests or to alter any pending orders or shipments.
- Have the appropriate laboratory personnel complete the enclosed acknowledgment form to document that you have received this notice and are aware of this product quality notification. Please send the completed form back to your local Bio-Rad Laboratories Representative.
- If you have technical questions regarding this notice, contact for Eastern Europe, Middle East, Africa:

CDG techsupport EEMEA@bio-rad.com

for Russia and CIS countries

Diag support RCIS@bio-rad.com

We appreciate your patience and apologize for any inconvenience this may have caused.