

To all customers and users of Dräger monitor holders with AC2000 spring-loaded arm - ceiling-mounted installation -

March 2014

Important Safety Notice!!!

Dräger ceiling-mounted installations with monitor holder - the monitor can fall down if the monitor holder breaks - this problem concerns Ondal AC 2000 spring-loaded arms shipped up until Dec. 2006

Dear Madam/Sir,

Within the framework of our worldwide product surveillance activities, we have been informed about three cases where a welded seam in the spring-loaded arm of the monitor holder broke. The monitor is then at risk of falling and in the best case scenario – depending on the weight of the monitor – would be caught in the cables running along the spring-loaded arm. Although no injury was reported, the risk of injury to persons positioned beneath the monitor cannot be excluded.

Our investigations conducted in cooperation with the manufacturer of the spring-loaded arm revealed that the welded seam in the spring-loaded arm was unable in isolated cases to withstand the dynamic stress over years where monitors were frequently moved. This affects installations with the “Ondal AC2000” spring-loaded arm, manufactured up until the end of 2006. Due to technical modifications, products that were shipped later are not affected by this Safety Notice.

Our observations in hospitals have revealed that a large number of the spring-loaded arms has already been replaced for a variety of reasons (e.g. use of larger monitors). We would nonetheless like to ask for your cooperation in helping us locate and deal with the remaining spring-loaded arms affected:

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Handelsregister:
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Vorsitzender des Aufsichtsrats:
Professor Dr. Nikolaus Schweickart

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Dr. Herbert Fehrecke
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- Please use the attachment (figures, part and serial numbers) to check your ceiling-mounted installations and identify the “AC2000” spring-loaded arms affected.
- Please inform your Dräger representative so that a free replacement of the spring-loaded arm can be arranged for you.
- Please inform your staff that monitors in the affected installations must not be positioned above people and that monitors must be moved with care (e.g. holding monitor in both hands) until the replacement has been carried out. In particular, monitors should not be positioned with considerable force – the stress on the lower joint of the spring-loaded arm should be minimized.

We would like to apologize for any inconvenience this measure may cause but believe it is essential in the interests of patient and user safety.

If you have any further questions, please contact your local Dräger representative.

Dräger Medical GmbH
Key Application Field
Infrastructure Projects

Dr. V. Prapavat

Attachment:

Figures to identify and verify the part and serial numbers

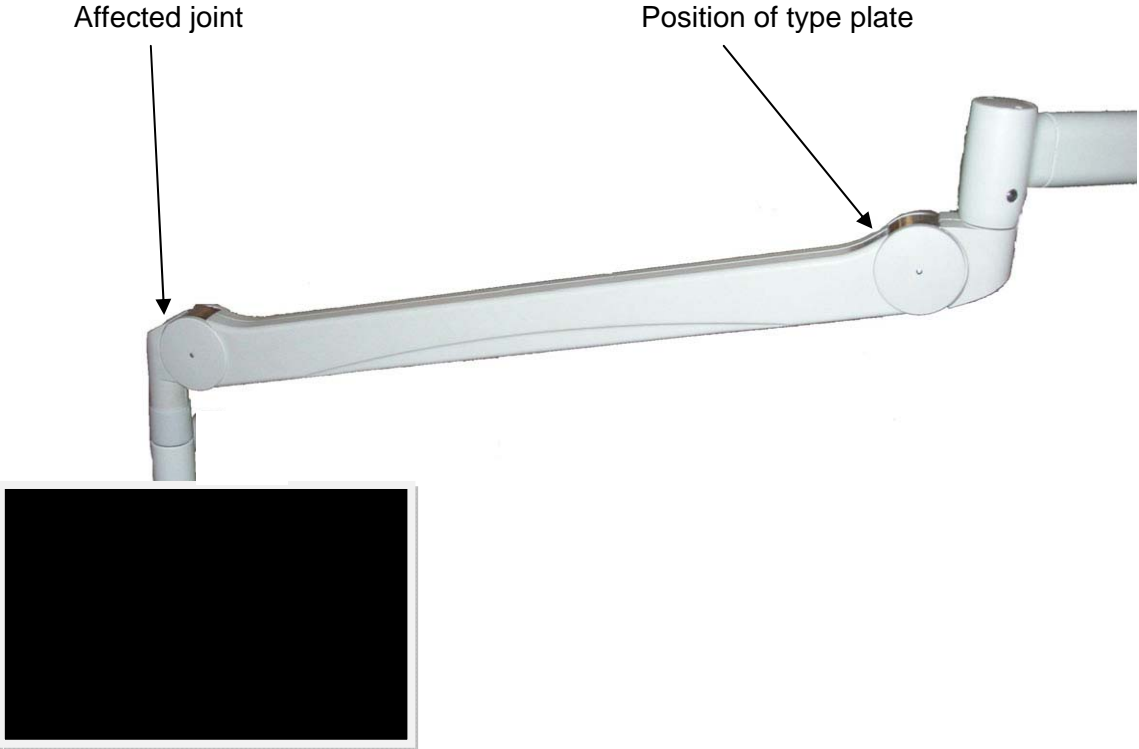
List of part and serial numbers affected

Example of an installation affected:

Monitor with AC2000 spring-loaded arm

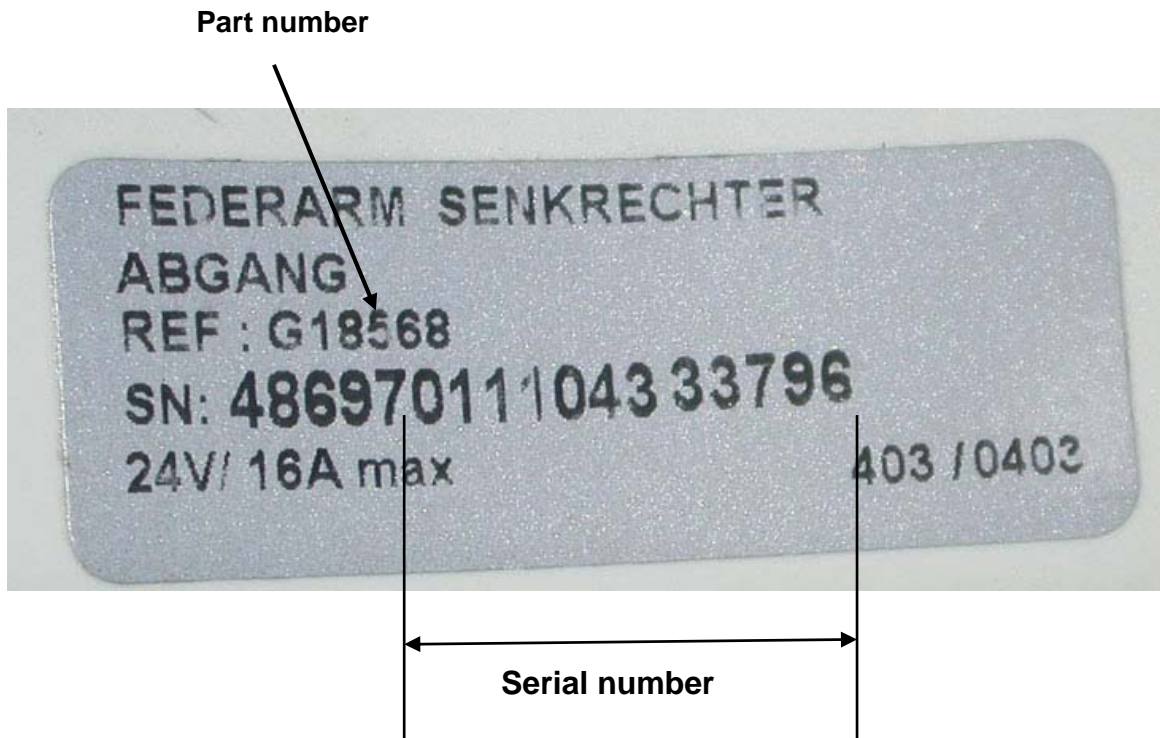


Identification of installations and/or spring-loaded arms affected:



Verification of the spring-loaded arm part and serial numbers:

The manufacturer's serial number is located on the upper part of the spring-loaded arm near the **upper joint (in this example showing part number G18568)**:



List of part and serial numbers affected

Part number	Designation	Serial numbers affected
G19051	FEDERARM SENKRECHT MONITOR	All affected
G19262	FEDERARM SENKRECHT MONITOR - 2 FACH	All affected
G93358	Federarm 2 Displays 13,5-21 MO SD	All until 0111 066 23639
G93359	Federarm 1 Display 7-12 MO SD	All until 0111 056 21343
