

## URGENT: TALON® GRASPING DEVICE RECALL

**Customer Name:** GULF MEDICAL CO LTD

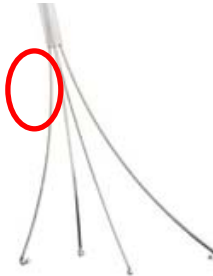
**Regarding:** US Endoscopy Talon® grasping device

**Model No:** 00711175

Dear Distributor Partner:

US Endoscopy is conducting a voluntary product recall for certain lots of the Talon® grasping device. We received a report of a grasping wire detachment during use (please see picture for reference below). We have determined the product lots listed below may be affected by a condition which could result in a wire detachment. Our records indicate you have purchased devices from the affected lots.

No other Talon® device, manufactured before or after those listed below, are affected by this action.

Affected Lot Numbers (manufactured April – June 2014)		Talon® grasping device (00711175)
1407418	1410178	
1407419	1410179	
1408069	1410478	
1408070	1410480	
1408739	1410990	
1408740	1411518	
1408741	1423937	
1408742	1423938	

US Endoscopy will provide a free replacement for each unused Talon® grasping device that is returned. US Endoscopy requests that you:

1. **Quarantine the affected Talon® grasping devices in your stock.**
2. **Contact your customers to arrange for return of the affected devices to you.**
3. **Complete the attached Customer Response Card and return to the attention of Cindy Perpar, via fax 1-440-639-6256 or email [recall@usendoscopy.com](mailto:recall@usendoscopy.com).**
4. **Mark the shipping container with code: RMA 7859827 QIF**
5. **Return affected stock (yours and customer) via Fed Ex Account #293799547, to:**

**US Endoscopy  
 6091 Heisley Road  
 Mentor, Ohio 44060 USA**

Once the product(s) has been received by US Endoscopy, replacement products will be sent to you.

US Endoscopy is conducting this recall in the continuing interest of ensuring the delivery of quality devices and customer safety.

If you have any questions, please contact Cindy Perpar at 1-440-358-6051.

**PLEASE RETAIN THIS LETTER FOR YOUR RECORDS**

**CUSTOMER RESPONSE CARD FOR:  
GULF MEDICAL CO LTD**

**Talon® grasping device (00711175)**



Please check the appropriate boxes below. If you have no stock of the listed product lots, indicate this below and return the completed card. If you currently have stock, indicate the quantity in units next to the lot number and return the completed card.

- ☐ We acknowledge the receipt of this recall notification and understand its content.
- ☐ We have no stock of the listed lot numbers.
- ☐ We do have stock of the listed lot numbers and have quarantined the units for return to US Endoscopy. Please list below:

Product	Lot Number Received	Quantity Received
00711175	1410480	20 units
	1408741	10 units
	1408070	25 Units
	1407419	10 Units

Lot Number Returned	Quantity Returned

- ☐ We do have stock of the listed lot numbers and have elected to retain the product for the following reason(s):

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**Please fax the completed signed form to the attention of Cindy Perpar at 1-440-639-6256, or email to [recall@usendoscopy.com](mailto:recall@usendoscopy.com).**

**Return the affected product to US Endoscopy, if applicable.**

**If you have any questions concerning this recall notification, please contact Cindy Perpar at 1-440-358-6051.**

\_\_\_\_\_  
Contact Name (please print)

\_\_\_\_\_  
Title

\_\_\_\_\_  
Signature and date

\_\_\_\_\_  
Facility Name

\_\_\_\_\_  
Address

\_\_\_\_\_  
Phone Number